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Champion Teams: An Implementation Strategy to Drive Practice Improvement

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Citation Information

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Copyright Statement

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Champion Teams: An Implementation Strategy for Building Interprofessional Practice in Residency Clinics

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Disclosures

- The authors have nothing to disclose.

Learning Objectives

Upon completion of this session, participants should be able to:

- Define the term "learning healthcare system" and its application to Champion Teams.

- Describe the utility and keys to implementing Champion Teams in a residency training clinic.

- Describe one example of Champion Teams and its application to making data-informed changes to improve team-based care.

Overview

- Setting and Rationale for champion teams
- Example 1:   A fully integrated BHC
- Example 2:   Improving immunization rates
- Key Concepts
- Discussion

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Getting the Evidence to the Endpoint

Champion Teams: A Definition

- Our implementation strategy for building team based care

Putting Wheels on All Our Good Stuff

Examples

- Key stakeholders
- Short, focused meeting schedule
- Short-term goals
- Data-driven

Example 1: A Fully Integrated BHC

- Objective: To engage the practice in a fully integrated model of behavioral health service delivery.

Key Stakeholders

Short term goals

Activities

– More BHC visibility in atrium

– Limit scheduled appointments and no "referrals"
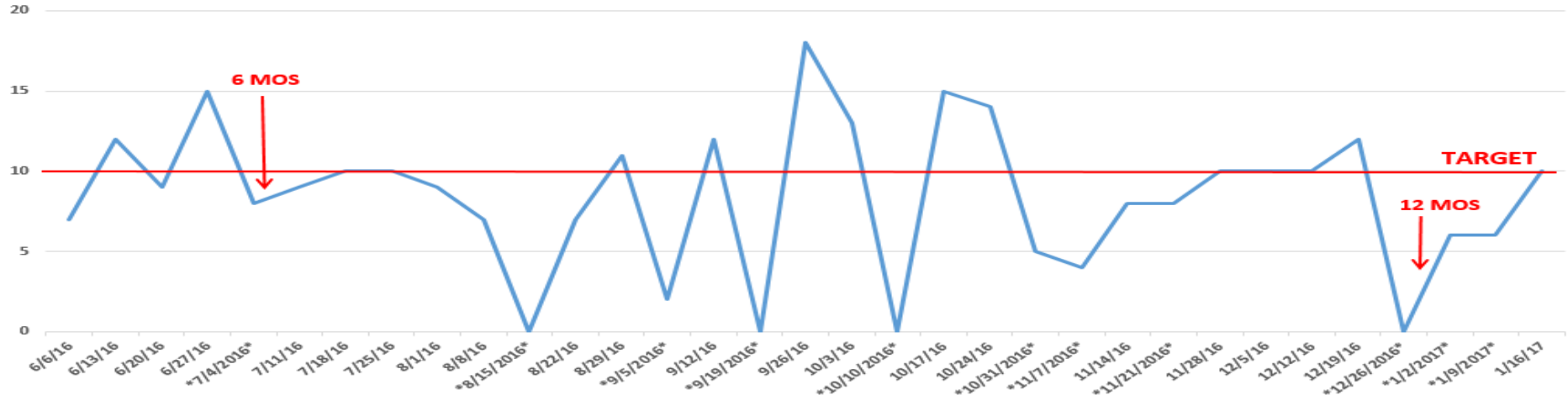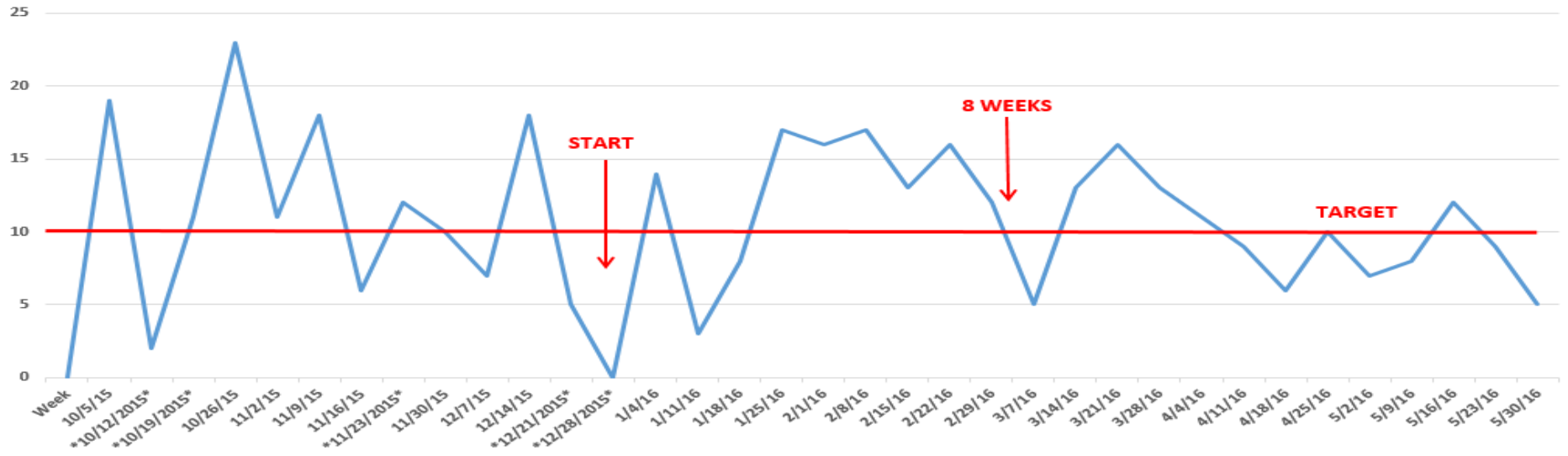
– You Tube for Public Relations

Meeting Schedule

12:45-1:15 on Fridays:
- December 14, 2015
- January 22, 2016
- February 5, 2016
- February 19, 2016
- March 11, 2016
- May 13, 2016

Data Driven

Lessons Learned

- Patients expect behavioral health services on site
- Providers prefer this model
- Culture change takes time, we continue to meet

Our Champion Teams

- Example 1:   A fully integrated BHC
- Example 2:   Increasing medical visit attendance
- Example 3:   Integrated pharmacy for CHF
- Example 4:   Improving immunization rates

Learning Healthcare System

Champion Teams: Essential Elements

- Small team paves the way for practice-wide uptake
- Champions choose projects relevant to their site
- Utilizes QI methods, other best-practice strategies
- Efficient, realistic process
- Synchronized with clinical operations
- Grant-supported architecture

Champion Teams: Added Perks

- Grows a learning healthcare system
- Serves as faculty development: scholarly activity and transformative learning around clinical interest
- Provides opportunities for resident research/scholarly activity

Champion Teams: Administration

Clinic-based members:

- In-house processes
- Informal vetting
- Real world perspective

HRSA-supported members:

- Review literature
- Data
- Funding
- Other resources

Discussion

- Does your clinic struggle to implement Quality Improvement?

- Do you have a process like Champion Teams in your clinic?

- What projects at your site might benefit from engaging Champion Teams?

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