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# Authentication via OpenAthens: Implementing a Single Sign-on Solution for Primo, Alma, and EZproxy

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Authentication via OpenAthens: Implementing a Single Sign-on Solution for Primo, Alma, and EZproxy									

# **Authentication via OpenAthens**

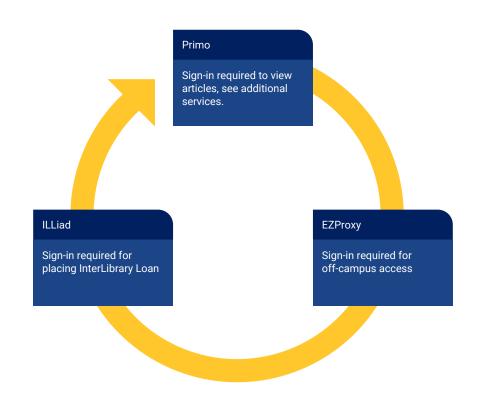
Implementing a Single Sign-on Solution for Primo, Alma, and EZproxy

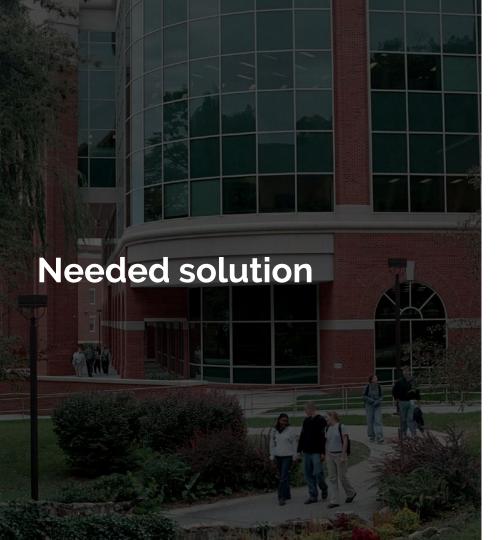
Travis Clamon Christian Trombetta ELUNA May 2nd, 2018



# The problem

Students and Faculty overwhelmingly expressed their desire for a SSO experience when navigating library resources.





- Single Sign-On (SSO) SAML 2 compliant
- Hosted solution
- Compatible with LDAPS
- Compatible with Ex Libris
   (Alma/Primo), EzProxy, ILLiad, and
   Springshare Platforms
- SSO deployment needed to coincide with the launch of the Library's new website
- Federated Resource Access
- Potential EzProxy alternative

# **Options for SSO**



# **CAS** via IT

Existing Auth System
No Control of
Config and Data Structure
Missed Timeline
Support



Commons Photo Credit: Source

# **CAS Hosted**

Cost Lacks Proxy Functionality



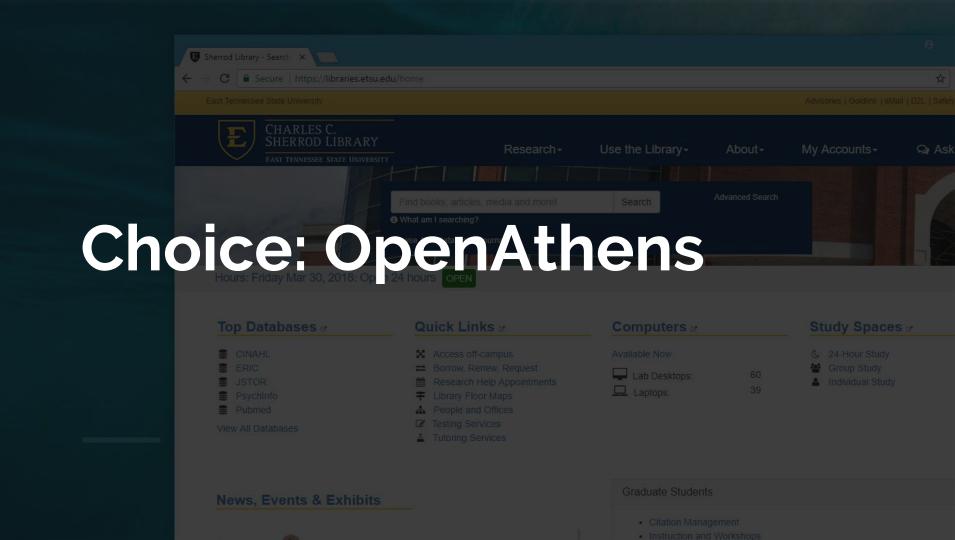
# **OpenAthens**

Cost
Reputation
Industry Leader
Federated resource access

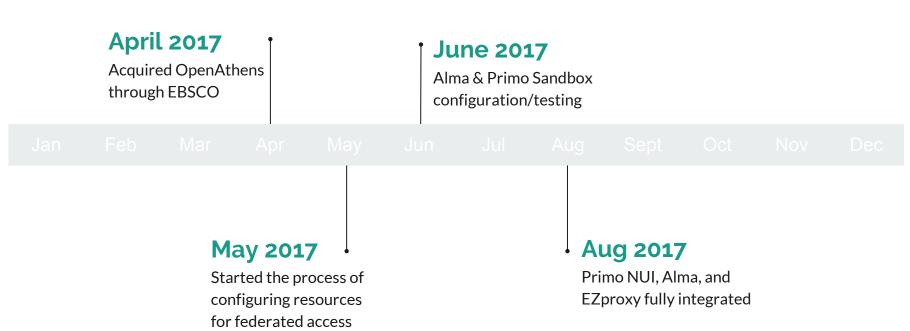


# **Inaction**

Problem remains User experience Bad PR



# **Implementation**



# **How OpenAthens works**

### **Authentication**

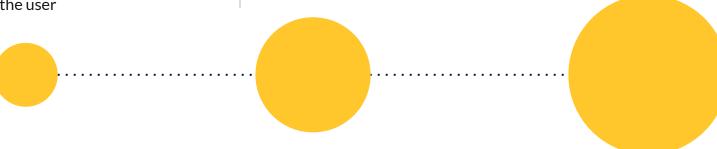
Validate user credentials and establish the identity of the user

### **Permission Allocation**

Assign permission sets (groupings) to users based upon user attributes or rules

## **Resource Authorization**

Authorize user access to resources by allocating permission on a resource by resource basis





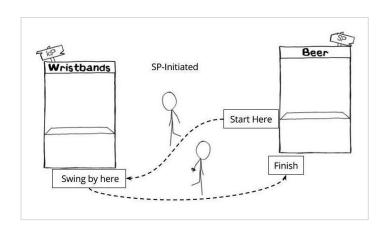
# **OA Single Sign-On**

Getting Started - Basic Building Blocks

Accounts
Resources
Permissions
Authentication Point



### SAML based Single Sign-On (SSO) in Action



# **OA Accounts**

### Internal OA accounts

### **Local Authentication**

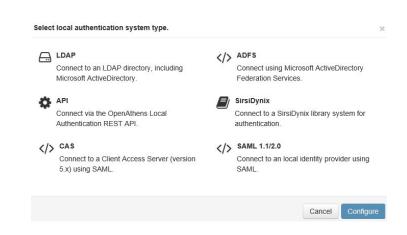
**Brokered:** Authentication is entered at the OpenAthens authentication point (AP), and credentials are checked against the institution's authentications system. (LDAP, SirsiDynix)

**Delegated:** Users are directly passed to the institution's authentication point and redirected back to OpenAthens following authentication. (SAML, CAS, API, ADFS)



### Internal: User credentials stored in OpenAthens

#### Local authentication connector accounts





### **Resource Types**

- Federated
- OpenAthens (legacy)
- Proxied
- SAML (Custom) Alma, Primo, EZproxy

#### **OA Enabled Resource Listings:**

https://www.openathens.net/resources.php

#### **OA Documentation:**

https://docs.openathens.net/display/public/MD/Add+and+manage +custom+SAML+resources A service provider's content may be accessible via multiple Openathens enabled resource types.

### Example: AccessMe

AccessMedicine allows for Federated authentication in addition to the legacy OpenAthens.

Jsername or Email	
Password	
Sign in	

OpenAthens Login ———

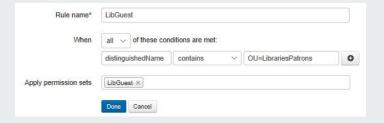
Federated Login

# **OA Permissions**

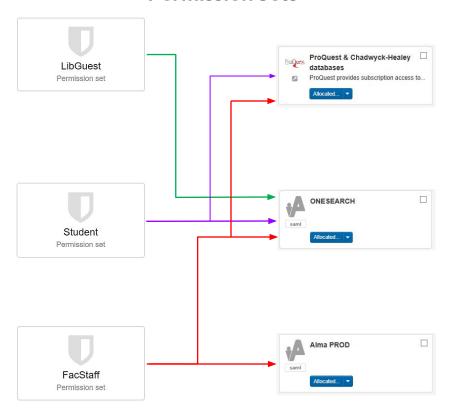
### **Permission Set Allocation**

- Attributes
- Rules

### Rule-based allocation example:



### **Permission Sets**



# **OA Authentication**

# **Authentication Point (AP):**

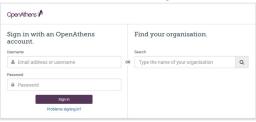
User login portal for accessing OA-enabled resources.

Session Length: 8 hours or exiting browser

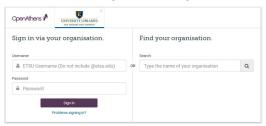
#### Note:

If OA is used for Primo authentication, setting a Primo session length shorter than the OA-defined length (8 hours) will cause other OA-enabled resource sessions to end prematurely.

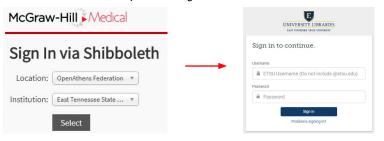
#### Default OpenAthens Login Portal



#### Default OpenAthens Login Portal with Organization Identified



#### Pre-branded OpenAthens Login Portal with search section omitted



# Year 1 Our Experience:

### **OA Administration Experience**

- Learning curve of how to setup resources
- Time consuming setup process with vendors
- Limited customization of login page
- Lack of OA Listserv in North America
- Limited search capabilities for local authentication connections (LDAP).
- New analytics/reporting interface
- Must use reseller support portal mixed emotions

### OA End User Experience

- Signing in : username vs email
- Medical Students / VA users already accustomed to OpenAthens
- Confusion about multiple login options on vendor sites (Shibboleth vs OpenAthens)
- 10k+ unique logins out of 15k users.
- Minimal help tickets

# Year 1 Lack of Redundancy:

### **OpenAthens Outages**

- Scheduled outages are posted on the OA status page (<a href="http://status.openathens.net/">http://status.openathens.net/</a>)
- Multiple unscheduled outages occurred during our first year. (March 2018 - most recent)
- Outage time length have ranged from minutes to hours.
- Failed to meet our expectations as a world-wide provider of authentication services in its inability to provide redundancy on a hosted platform

### OpenAthens Conference Call - April 2018

- Outages were "migration pains"
- OA is migrating to US in the Google Cloud
- 90% complete as of April
- Redundancy is part of the goal
- Reseller relations and support requirements will continue

# Year 1 Lessons Learned:

#### In event of downtime:

- Reverting EZProxy back to LDAP authentication
- Keep both OA and existing authentication in user.txt (comment out when needed)

### In event of extended downtime:

- Primo support for multiple authentication methods
- Alma shortcut link / adjust URL

### **Other Lessons Learned**

- Keep session length in sync with Primo & OpenAthens (8 Hours)
- OA does not allow you to specify session length
- OAProxy we decided to keep our own EZProxy Installation



# **Adding Federated Resources**

# Steps:

Add Resource from OpenAthens Resource Catalogue

Allocate permission sets (Students/Staff/etc)

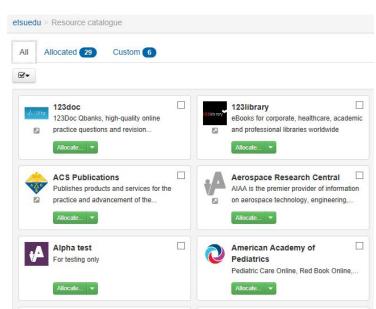
OpenAthens Attribute Release (Global Policy - OK)

Contact Vendor - What do they need?

**Organization ID**: (8 digit number)

Scope: etsu.edu (domain-wide)

**Entity ID:** https://idp.etsu.edu/openathens

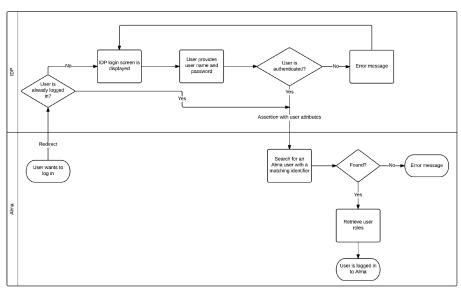


### **OA Enabled Resource Listings:**

https://www.openathens.net/resources.php

# Alma Authentication using OpenAthens

When the user attempts to log in to Alma, Alma redirects to OpenAthens (IDP) and sends an authentication request. OA performs a single-sign-on check, and if the user is not logged in, then an OpenAthens branded login page is displayed. After the user logs in, OA redirects back to Alma with a SAMI. response and assertion. Alma retrieves the user profile based on the attribute released in the SAML response and logs the user in.



Source: Ex Libris Developer Network. Authentication of Primo Users to Retrieve Alma Information. (https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/inst\_idp/saml)

# Alma Authentication using OpenAthens

# Steps:

- Alma SAML Integration Profile
- OpenAthens Resource Configuration
- OpenAthens Attribute Release Configuration

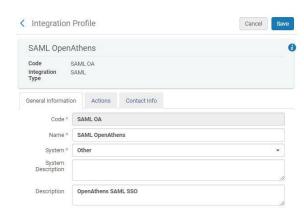
# Alma - SAML Integration Profile (Step 1)

Required OpenAthens information:

Metadata file URL (<a href="https://login.openathens.net/saml/2/metadata-idp/DOMAIN">https://login.openathens.net/saml/2/metadata-idp/DOMAIN</a>)

User ID attribute name (cn)

IDP logout URL (<a href="https://login.openathens.net/signout?">https://login.openathens.net/signout?</a>)



# Alma - SAML Integration Profile cont.

Metadata upload method: Metadata link

Enter Metadata file URL & Alma will auto populate the following:

• IDP Issuer, IDP login URL, User Id location, Certificate Upload Method

Enter User Id attribute name (Alma – OpenAthens match point)

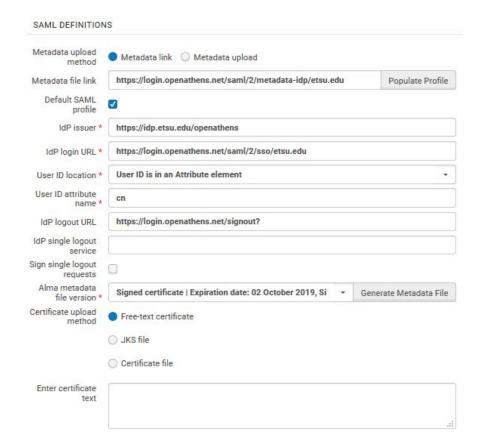
**Enter IDP logout URL** 

Save & Generate Metadata File

# Alma – Integration Profile cont.

Upon opening the saved integration profile, the certificate text box will be empty and the following message displayed "Certificate file already exists".

Generate Metadata File (save local - will be uploaded into the OA SAML resource in created in step 2.)



# Alma - OA Resource Configuration (Step 2)

#### Add SAML Resource

Upload Metadata file downloaded from the Alma Integration Profile



# Alma - OA Resource Configuration cont.

#### **Edit Resource**

Add Access URL – Alma login URL for authentication using OpenAthens as the authentication point.

#### **Access URL Example:**

https://sandbox01-na.alma.exlibrisgroup.com/mng/login?institute=01ABCD\_INST&auth=SAML



Resource details	/isibility		
Title*	AlmaSB		
Description			
Information URL			
Access URL	https://sandbox01-na.alma.exlibrisgroup.com/mng/login?institu	Test	0
Categories			
	Categories should be separated with spaces.		
Hidden from users			

# Alma - OA Resource Configuration cont.

Test logins yield the following error until the appropriate attributes are released and the permission sets are allocated





### Forbidden

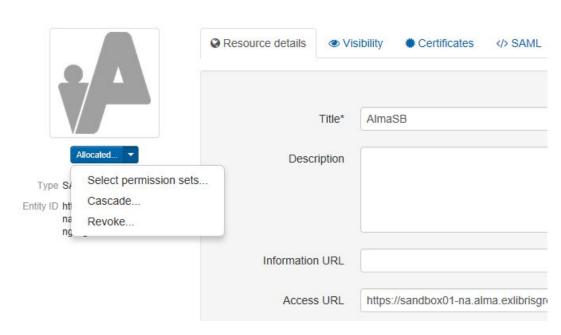
You are not entitled to access this resource

For assistance please contact your organisation administrator.

# Alma - OA Resource Configuration cont.

### Allocate appropriate user access





# Alma - OA Attribute Release (Step 3)

Configure OA to release the **User Id Attribute** specified in the Alma-SAML integration profile. Upon successful authentication, OA will release the attribute to Alma for matching against the unique identifier fields.

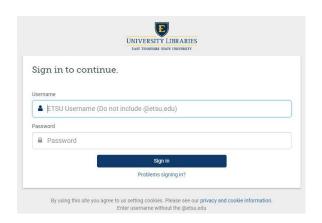
Released attributes:	× Username	<b>≭</b> Title	x First name(s)	× Last na	ame	× Department	× Position	on x Email a	ddress	× Phone number	* Fax number	x Staff/student number
	➤ Postal address			✓ CN	<b>×</b> Orga	anisation ID	× Persisten	tent user identifier		× Entitlement		
SAML NameID format:	urn:oasis:na	ames:t	c:SAML:2.0:nar	meid-form	nat:pe	rsistent	~]					
SAML NameID attribute:	CN  Selecting an attribute will cause the value to be released to the service provider							r thic recourse				
Attribute aliases:	oelecting an at	indic v	viii cause the value	mappe		alias name	•	i ilis resource	C			
Attribute aliases.	Done Ca	ncel	Advanced	таррес	a to	anas name	*					

# Alma - OA Attribute Release cont.

Test the SAML authentication point

&auth=local (used for Internal and LDAP)

**&auth=SAML** (Case sensitive – Used for OpenAthens or other SAML service)



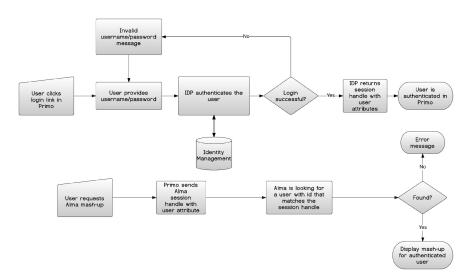
https://sandbox01-na.alma.exlibrisgroup.com/mng/login?institute=01ETSU\_INST&auth=local

https://sandbox01-na.alma.exlibrisgroup.com/mng/login?institute=01ETSU INST&auth=SAML

# Primo Authentication Workflow via OpenAthens

Primo - Alma - OpenAthens (IDP)

Primo redirects logins to OpenAthens (IDP) and sends an authentication request. OA performs a single-sign-on check, and if the user is not logged in, then an OpenAthens branded login page is displayed. After the user logs in, OA redirects back to Primo with a SAML response and assertion. Primo the passes this response to Alma for user account retrieval.



Source: Ex Libris Developer Network. Authentication of Primo Users to Retrieve Alma Information. (https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/primo)

# Primo Authentication using OpenAthens

# Steps:

- Primo SAML Authentication Profile
- Primo Active Metadata
- OpenAthens Resource Configuration
- Primo Metadata Activation
- OpenAthens Attribute Release Configuration

# Primo - SAML Authentication Profile (Step 1)

Required OpenAthens information:

IDP Login URL

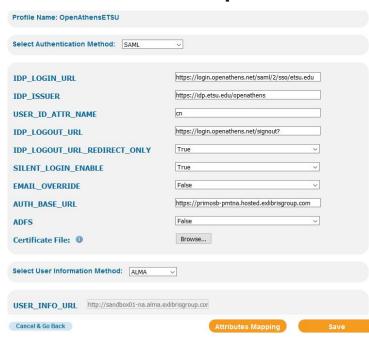
(https://login.openathens.net/saml/2/sso/DOMAIN)

**IDP** Issuer

(https://idp.DOMAIN/openathens)

User ID attribute name (cn)

IDP logout URL (<a href="https://login.openathens.net/signout?">https://login.openathens.net/signout?</a>)



# Primo - SAML Authentication Profile cont.

Multi-Institution authentication and AUTH\_BASE\_URL

For Multi-Institution Primo configurations, the AUTH\_BASE\_URL must match the base URL of the Primo institution being configured in the Primo Authentication Manager.

https://etsu-edu-primo.hosted.exlibrisgroup.com/primo-explore/search?vid=01ETSU (CNAME record)

https://primo-pmtna02.hosted.exlibrisgroup.com/primo-explore/search?vid=01NESCC

AUTH\_BASE\_URL

https://etsu-edu-primo.hosted.exlibrisgroup.com

# Primo - SAML Authentication Profile cont.

### Install OpenAthens certificate into Primo

Certificate file provided by OpenAthens via the OA Metadata URL

#### https://login.openathens.net/saml/2/metadata-idp/DOMAIN

Copy the X509 certificate field value into a file, topping and tailing as follows and upload into Primo as a .cer file:

### ----BEGIN CERTIFICATE-----

**ThisIsAnExample**ANBgkqhkiG9w0BAQsFADCBoDEoMCYGCSqGS Ib3DQEJARYZYXRoZW5zaGVscEBIZHVzZXJ2Lm9yZy51azELMWkGA1 UEBhMCR0IxETAPBgNVBAgMCFNvbWVyc2V0MQ0wCwYDVQQH DARCYXRoCYGCSqGSI=

#### ----END CERTIFICATE----

# Primo - Active Metadata (Step 2).

- Select a certificate from the drop down list.
- Download the certificate metadata. Metadata will be uploaded into the OA SAML resource created in step 3.
- Edit metadata
   AUTH\_BASE\_URL fields if
   needed



 Do Not Activate metadata until the corresponding Primo Resource has been created in OpenAthens and the Primo metadata has been uploaded.

### Primo - OA Resource Configuration (Step 3)

#### Add SAML Resource

Upload the Primo Certificate Metadata in xml format.

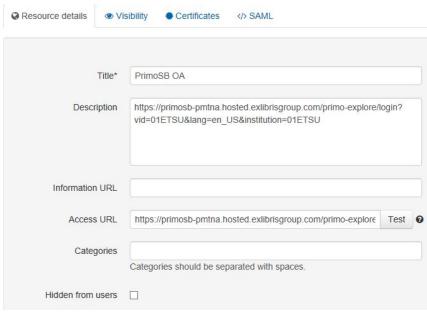


### Primo - OA Resource Configuration cont.

#### **Edit Resource**

- Add Access URL Primo institutional URL rather than a direct link to the Primo authentication point.
- Access URL provides a link to Primo via the MyAthens interface.
- Allocate Permissions





#### Primo - Metadata Activation (Step 4)

After creating the OpenAthens Primo Resource and uploading the Primo certificate metadata, users will not be able to log into Primo until the certificate has been activated and OpenAthens has been configured to release the necessary attribute(s).



### Primo - OA Attribute Release (Step 5)

Configure OA to release the **USER\_ID\_ATTR\_NAME** specified in the Primo-SAML integration profile. Upon successful authentication, OA will release the attribute to Primo, which in tern, will send the attribute to Alma as the user match point.

Released attributes:	<b>≭</b> Username	* Title	<b>≭</b> First name(s)	x Last nam	e Departmen	x Position	x Email a	ddress	x Phone number	x Fax number	x Staff/student number
	➤ Postal addre	SS X L	userPrincipalName	✓ CN ×	Organisation ID	× Persistent us	ser identifier	× Role	<b>≭</b> Entitlement		
SAML NameID format:	urn:oasis:n	ames:t	c:SAML:2.0:nar	neid-forma	t persistent	~]					
SAML NameID attribute:	CN Salasting on of	CN Selecting an attribute will cause the value to be released to the service provider									
	Selecting an a	unbute w	ill cause the value	to be releas	ed to the service	provider for tr	iis resource				
Attribute aliases:			~	mapped	to alias name	e		C			
	Done Ca	ancel	Advanced								

# **EZProxy Authentication using OpenAthens**

#### Steps:

- Generate certificate
- Config.txt
- user.txt
- OpenAthens Resource Configuration
- OpenAthens Attribute Release Configuration
- shibuser.txt

### **EZProxy - Generate cert**

Generate a self-signed certificate in EZProxy for Shibboleth Communication.

This file will be uploaded into OpenAthens as a new SAML Resource (future step)

Administration | Manage SSL (https) certificates

#### Create New SSL Certificate for Shibboleth Communication

Server name:	iris.etsu.ed	u (can only	/ be	changed in config.txt)
Digest:	SHA-256 ▼	]		
Key size:	2048 ▼			
Country:				
State or Province (optional):				±
City or Locality (optional):				
Organization:				
Organization Unit (optional):				
Administrator email:				
Certificate name:	login.iris.ets	su.edu		
Expiration (for self-signed only)	1 year ▼			
Create:	Self-Signed	Certificate	or	Certificate Signing Reques

You can generate self-signed certificates for no additional cost. These certificates will generate warnings in remote web browsers when used, but they are an excellent choice when you are first testing SSL features. If you find the browser warnings acceptable, you can use them for production use.

Certificate Signing Requests are used when you purchase a certificate from a certificate authority. By purchasing a certificate, you avoid warnings in remote web browsers. If you are using or plan to use proxy by hostname, you should consider purchasing a wildcard certificate. These certificates are more expensive to purchase, but suppress all warnings in remote web browsers. If you use a regular certificate with proxy by hostname, users will receive a browser warning whenever they access a proxied https web site.

If you are unclear on the advantages and disadvantages of any of these certificate options, contact support@oclc.org for more information.

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# **EZProxy - config.txt**

**SP Entity Name** 

OA Metadata File Cert List #

OA Metadata URL for ETSU

```
#-----config.txt - OpenAthens Configuration
#------
ShibbolethDisable 1.3
ShibbolethMetadata \
-EntityID=https://iris.etsu.edu/sp/shibboleth \
-File=OA-metadata.xml \
```

-URL=https://login.openathens.net/saml/2/metadata-idp/ etsu.edu \

-Cert=5

# EZProxy - user.txt

ETSU Identity Provider (OA)

WAYF - Automatically directs to OA for login

```
#-----user.txt - OpenAthens Configuration
#------
```

::Shibboleth

IDP20 https://idp.etsu.edu/openathens
/Shibboleth

##If you want to redirect all authentication handling to Shibboleth, editing user.txt and add the line:

::WAYF

# **EZProxy - OA Setup**

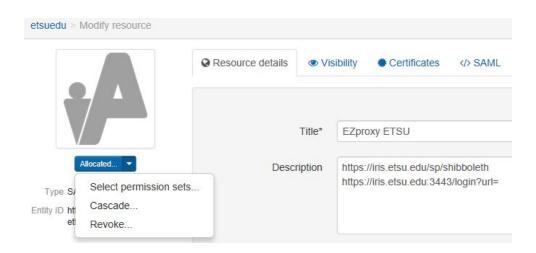
Add SAML Resource

Upload EZProxy Certificate from Step 1



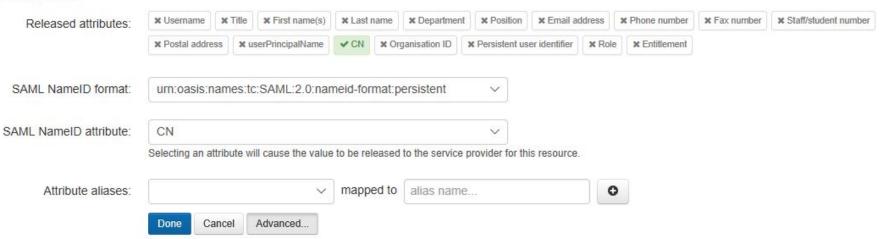
# **EZProxy - OA Setup**

Allocate appropriate user access



### **EZProxy -OA Release Attributes**

#### **EZproxy ETSU**



# **EZProxy - shibuser.txt**

Shibuser.txt allows you to use OA attributes for EZProxy group or user configuration:

Deny affiliate@etsu.edu access to EZProxy

Add student@etsu.edu to the EZProxy Students group

Give a particular username administrator access

Sets EZProxy Username as OA Username
\*\*Useful for EZProxy Logs\*\*

```
#-----
# shibuser.txt
#-----
```

If auth:urn:oid:1.7.6.1.4.1.1234.1.4.1.9 eq "affiliate@etsu.edu"; Deny deny.htm

If auth:urn:oid:1.7.6.1.4.1.1234.1.4.1.9 eq "student@etsu.edu";
Group +Students

If auth:cn eq "SMITH"; Admin

Set login:loguser = auth:cn

## **EZProxy - shibuser.txt**

Where do you find a list of OA Attributes?

- 1) Go to EZProxy Administration
- 2) Click Manage Shibboleth
- 3) Show Shibboleth 2.0 Attributes

```
# shibuser.txt
If auth:urn:oid:1.7.6.1.4.1.1234.1.4.1.9 eq
"affiliate@etsu.edu";
Deny deny.htm
If auth:urn:oid:1.7.6.1.4.1.1234.1.4.1.9 eq
"student@etsu.edu";
Group +Students
If auth:cn eq "SMITH";
Admin
Set login:loguser = auth:cn
```

#### **Resource Lists**

OpenAthens MD Documentation <a href="https://docs.openathens.net/display/public/MD/OpenAthens+MD">https://docs.openathens.net/display/public/MD/OpenAthens+MD</a>

OpenAthens Debug Mode <a href="https://docs.openathens.net/display/public/MD/How+to+use+debug+mode">https://docs.openathens.net/display/public/MD/How+to+use+debug+mode</a>

Ex Libris Developer Network User Authentication (SAML) <a href="https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/inst\_idp/saml">https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/inst\_idp/saml</a>

SAML Tracer (Firefox) & SAML Chrome Panel (Chrome) <a href="https://www.samltool.com">https://www.samltool.com</a>

EZProxy Shibboleth 1.3/2.x/3.x Authentication <a href="https://www.oclc.org/support/services/ezproxy/documentation/usr/shibboleth.en.html">https://www.oclc.org/support/services/ezproxy/documentation/usr/shibboleth.en.html</a>

# **Questions?**

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