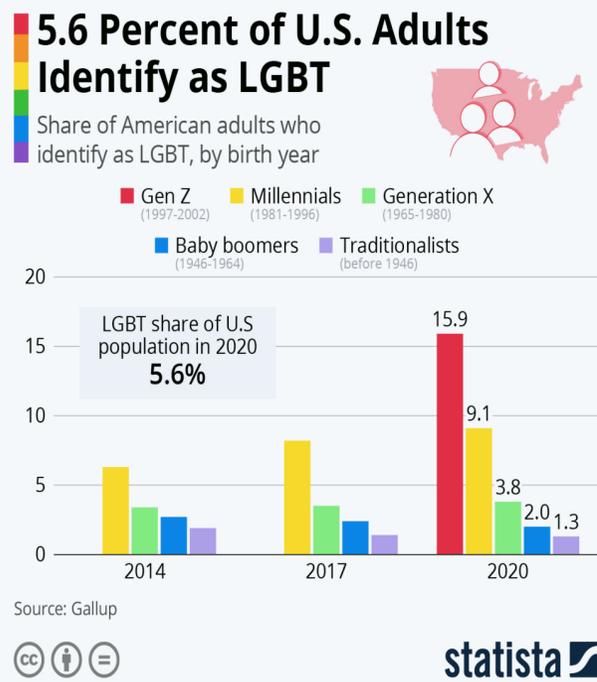




Introduction

Problem: Most providers do not have the tools to obtain a health history that includes sexual orientation and gender identity.



Source: (Gallup, 2021)

Standard of Care

The Centers for Medicare & Medicaid Services, the Joint Commission, and the National Academy of Medicine recommend that every provider collect SOGI data.

Human Subjects Protection

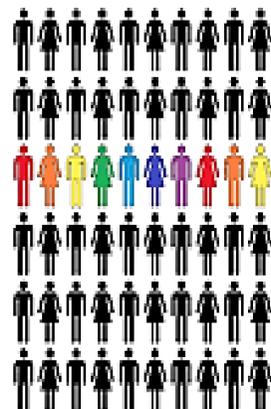
According to DHHS regulations, IRB determined the activity as not research involving human subjects.

Literature Review

- Inclusive language reduces health disparities in LGBTQ individuals.
- 45% of gay men and 66% of transgender individuals report that their health care provider is unaware of their sexual orientation or gender identity.
- 50% of LGBTQ individuals living in the Southern Region of the U.S. avoid healthcare because of discrimination.
- Providers must collect SOGI data to help identify, screen for, and understand health risk factors.
- Many individuals will not disclose their SOGI data unless a provider asks.

Ending LGBTQ Invisibility in Health Care

- Has a clinician ever asked you about your history of sexual health, your sexual orientation or your gender identity?
- How often do you talk with your patients about their sexual history, sexual orientation, or gender identity?



Purpose / Processes / Methods

Purpose: Implement a program that offers providers guidance on incorporating cultural and linguistically appropriate language when obtaining a health history.

Aim: Implement SOGI health history questions in patients' charts at the time of admission.

Processes / Methods:

- Providers received instruction on the importance of collecting SOGI data and how to deliver high-quality care to LGBTQ patients during in-service training using the Gay and Lesbian Medical Association (GLMA) guideline.
- SOGI data questions (see example) were added to the EHR health history section.
- A hard stop (response required before a user can move forward) in the EHR is the most effective method to collect SOGI data. However, this project is voluntary.
- Gathering SOGI data takes providers 30 seconds.
- Results will determine the providers' responsiveness to implementing SOGI data questions in the EHR.

Example of SOGI Questions

Do you think of yourself as (Check one):

- Straight or heterosexual
- Lesbian, gay, or homosexual
- Bisexual
- Don't know
- Choose not to disclose

What is your current gender identity? (Check one):

- Male
- Female
- Transgender Male/Trans Man/Female-to-Male (FTM)
- Transgender Female/Trans Woman/Male-to-Female (MTF)
- Genderqueer, neither exclusively male nor female
- Additional gender category, please specify: _____
- Choose not to disclose

What sex were you assigned at birth? (Check one):

- Male
- Female
- Choose not to disclose

Source: (Fenway Institute, n.d.)

Preliminary Results / Conclusion

- Provider instruction is essential when collecting SOGI data.
- Collecting SOGI data is crucial to avoiding misgendering.
- Collecting SOGI data enables providers to deliver high-quality patient-centered care.

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