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2021 September 21 – Information Technology Council Minutes

East Tennessee State University

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Information Technology Council

Minutes

Zoom Meeting

September 21, 2021 - 2:00 p.m.

1. Call to Order

- a. Dr. Karen King called the meeting of the Information Technology Council to order at 2:00 p.m. in a Zoom Conference at East Tennessee State University.

2. Attendance

- a. The roll was called by Rhonda Broyles.
- b. Members present: Tami Baker, Bonnie Burchett, Joe Chappell, David Currie, Deborah Dotson, Tisha Harrison, Bill Hemphill, Myra Jones, Rob Nelson, Karen King, Michaele Laws, Margaret Pate, Tony Pittarese, Charles Rodholm
- c. Absent: David Linville, Beth Wiley

3. Action Items

- a. Approval of Minutes from [August 3, 2021](#)
- b. Karen King called for a motion to accept and approve the August meeting minutes as posted. Tony Pittarese moved for approval with a second by Bill Hemphill and the motion carried.

4. Subcommittee Reports

- a. Web Steering Subcommittee – Michaele Laws
 - i. No report
- b. Research Computing Subcommittee – David Currie
 - i. Planning a database gadgetry workshop
 - ii. AWS Data Lake pilot - student traffic, parking, WiFi access, etc.
- c. Security and Network Subcommittee – Rob Nelson, Charles Rodholm
 - i. Initial meeting will be held on 9/28
- d. Banner Subcommittee – Chair Beth Wiley
 - i. On Demand Training Update - contact Karen if needed
- e. Academic Subcommittee – Myra Jones
 - i. No report
- f. Data Governance – Joe Chappell
 - i. No report

5. Discussion Items

- a. Updates – CIO
 - i. Adobe License Update and Discussion
 - 1. Changed the way we purchase
 - a. Half of licenses for computer labs
 - b. Half of licenses for faculty/staff
 - 2. Vince contacted all lab directors
 - a. 450 activations
 - 3. Faculty & Staff purchase through eBucs
 - 4. CASE purchases extra licenses
 - ii. ERP Update
 - 1. Oracle & Workday offer roadmaps, Ellucian SaaS model
 - 2. THEC supports universities in effort to receive funding from the State
 - 3. July 2022 implementation, HR first
 - 4. Readiness Assessment, will obtain quote once a vendor is selected
 - iii. TBR initiative to move to no Banner mods
 - iv. Huron Update
 - 1. Online
 - 2. IT Governance
 - 3. Subcommittee reports
 - 4. ITC Meeting with Huron – 10/5 at 9:30
 - v. 2FA for Students – September 8
 - 1. Admit
 - 2. Apply
 - 3. Concerns from UG & Grad admission
 - 4. 154 tickets 9/8-21
 - vi. Culp and WiFi Update
 - 1. Coverage improved - added 54 access points & upgraded model of AP
 - vii. Guest WiFi Update
 - 1. Re-directs to internet only, not ETSU network
 - viii. Security Roadmap Update
 - 1. Executive session of board presentation
 - 2. GRC
 - 3. MSSP
 - ix. Cell Boosters in buildings
 - 1. Beginning a conversation with providers
 - x. State Audit
 - 1. Reviews, responses
 - xi. MEAC Update
 - xii. Online enrollments up 14%
 - xiii. Generic Accounts and accounts for non-ETSU employees
 - 1. No longer allowed, not approving for multiple users
 - 2. Department accounts not allowed to VPN
 - 3. HR is looking at a possible policy
 - xiv. Security Update

1. 115 vulnerable devices out of roughly 5000 machines
2. No content categories are blocked except for command & control and outgoing VPN

6. Old Business

- a. New faculty email account activation
 - i. Almost impossible to set up a new account prior to Human Resources processing paperwork

7. New Business, Announcements, Updates - None

8. Adjournment

- a. Karen King adjourned the meeting at 3:20 p.m.