Champion Teams: An Implementation Strategy to Drive Practice Improvement

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Champion Teams: An Implementation Strategy for Building Interprofessional Practice in Residency Clinics

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Disclosures

- The authors have nothing to disclose.
Learning Objectives

Upon completion of this session, participants should be able to:

• Define the term "learning healthcare system" and its application to Champion Teams.

• Describe the utility and keys to implementing Champion Teams in a residency training clinic.

• Describe one example of Champion Teams and its application to making data-informed changes to improve team-based care.
Overview

• Setting and Rationale for champion teams
• Example 1: A fully integrated BHC
• Example 2: Improving immunization rates
• Key Concepts
• Discussion
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Getting the Evidence to the Endpoint
Champion Teams: A Definition

- Our implementation strategy for building team based care
Putting Wheels on All Our Good Stuff
Examples

- Key stakeholders
- Short, focused meeting schedule
- Short-term goals
- Data-driven
Example 1: A Fully Integrated BHC

- Objective: To engage the practice in a fully integrated model of behavioral health service delivery.
Key Stakeholders
Short term goals

Activities

– More BHC visibility in atrium
– Limit scheduled appointments and no “referrals”
– You Tube for Public Relations
Meeting Schedule

12:45-1:15 on Fridays:
- December 14, 2015
- January 22, 2016
- February 5, 2016
- February 19, 2016
- March 11, 2016
- May 13, 2016
Data Driven
Lessons Learned

• Patients expect behavioral health services on site
• Providers prefer this model
• Culture change takes time, we continue to meet
Our Champion Teams

- Example 1: A fully integrated BHC
- Example 2: Increasing medical visit attendance
- Example 3: Integrated pharmacy for CHF
- Example 4: Improving immunization rates
Learning Healthcare System

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Champion Teams: Essential Elements

• Small team paves the way for practice-wide uptake
• Champions choose projects relevant to their site
• Utilizes QI methods, other best-practice strategies
• Efficient, realistic process
• Synchronized with clinical operations
• Grant-supported architecture
Champion Teams: Added Perks

- Grows a learning healthcare system
- Serves as faculty development: scholarly activity and transformative learning around clinical interest
- Provides opportunities for resident research/scholarly activity
Champion Teams: Administration

Clinic-based members:
- In-house processes
- Informal vetting
- Real world perspective

HRSA-supported members:
- Review literature
- Data
- Funding
- Other resources
Discussion

• Does your clinic struggle to implement Quality Improvement?
• Do you have a process like Champion Teams in your clinic?
• What projects at your site might benefit from engaging Champion Teams?
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